

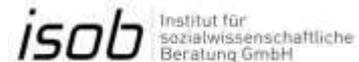


## Lesson 1

### Good practices in North Macedonia



Mednarodna fakulteta  
za družbene in poslovne študije  
International School  
for Social and Business Studies  
Celje · Slovenia · Europe



# Agenda

- 1. SEEU Quality Office**
- 2. eLearning Centre - IT Training and Education**
- 3. Business and Innovation Centre**
- 4. SEEU - Roma community collaboration**

# 1. SEEU Quality Office

The University focuses on Quality issues in its Strategic Plan and has a Quality Policy which underpins a functioning quality structure, with clearly defined roles and evaluative activities.

- Organising 2-4 mandatory trainings per year for academic and administrative staff by using professional's trainers from SEEU and other external institutions. Topics usually cover sessions related to the digital skills, specifically for the elderly academic staff and others that find difficulties in using the digital platform, respectively Google Classroom for communicating with students.
- **Regularly assessment from Quality** office on how much we use digital technology during the lectures, as one of the fundamental criteria for showing good academic performance.

## 2. eLearning Centre - IT Training and Education

- eLearning Center assists the University community in exploiting the potential of technology to enhance teaching and learning.
- Thus, as a primary goals of the eLearning Center is to promote quality self-paced, learner-centered education through the development and delivery of quality blended learning and web-based courses that can be delivered online for all participants

### 3. Business and Innovation Centre

- SEE University, through Business Innovation Centre (BIC) has a great experience in delivering different trainings for students, enterprises (business community), non-government organisations, ect.
- So far, we had a great collaboration with Small and Medium Sized (SMEs) enterprises, towards business consulting, specifically in basic digital skills training. The companies that attended basic and advanced digital skills training are: Sparkasse Bank, Procredit Bank, Stopanska Banka, Alma - M, Harbini Cosmetic, Screen Media, Uniqa, ect.

## 4. SEEU - Roma community collaboration

- SEEU has had a great collaboration with Roma students through Roma Education Program - ROMAVERSITAS, where SEE University offered several training sessions for Increasing Digital Skills for Roma students (participants).
- Roma Economic Development Initiative – REDI, is another great experience where Roma participants had a great opportunity to attend the training sessions directly in the lab of the Faculty of BE, by learning digital skills (create an email, send emails, share files and content using digital tools, produce digital content (e.g., text, tables, images, audio files) in at least one format using digital tools, ect).



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